Integration Guide

- Practice Management Software Company, GP Complete (21.05.002)
- LAB2 (ORU), PIT, Referral, Discharge Summaries & Letters (RSD) messages
- HealthLink Messaging System (HMS 6.6.x)

Rajab Nabi - 1.01
## Document History

<table>
<thead>
<tr>
<th>Version</th>
<th>Date</th>
<th>PMS Version</th>
<th>Author</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>13/12/2013</td>
<td>21.05.002</td>
<td>Rajab Nabi</td>
<td>GP Complete Draft Guide.</td>
</tr>
</tbody>
</table>
Contents

Integration Guide ........................................................................................................................................ 4

1. Before You Begin .................................................................................................................................... 5
   1.1 Icons used in this Guide ..................................................................................................................... 5

2. Setting up HealthLink with GP Complete (21.05.002) ............................................................................. 6
   2.1 LAB .................................................................................................................................................. 6
   2.2 PIT .................................................................................................................................................... 6
   2.3 Broadcast .......................................................................................................................................... 7
   2.4 RSD .................................................................................................................................................. 7
   2.5 Restarting GP Complete Services ...................................................................................................... 8

3. Testing Your Configuration ....................................................................................................................... 9
   3.1 Generating Lab Test Messages ........................................................................................................... 9
   3.2 Generating RSDAU Test Messages ..................................................................................................... 9
   3.3 Making HealthLink Connect Manually ............................................................................................. 9

4. Checking Message Views in GP Complete (21.05.002) ........................................................................... 10

5. Practice Management Software Company Support Contact Details ...................................................... 11
Integration Guide
1. Before You Begin

1.1 Icons used in this Guide

You will see helpful icons used in this guide to draw attention to a subject, action or information.

The light bulb icon indicates information that is likely to make your job easier.

The exclamation icon highlights a warning or an action you need to take. When you see this icon, pay attention and proceed with caution.

The 'I' for information icon indicates an area that assists in a decision.
2. **Setting up HealthLink with GP Complete (21.05.002)**

To setup GP complete with HealthLink settings open **GPC Maintenance** from Start>Programs>GP Complete>GPC Maintenance.

### 2.1 LAB

1. From **GPC Maintenance** screen click on **External Program Icon** and then click on **Add** Button.

2. Populate Configure External Program screen with HealthLink details as shown for **LAB2** message settings.

3. Click on **Save** button to save settings.

### 2.2 PIT

1. From **GPC Maintenance** screen click on **External Program Icon** and then click on **Add** Button.

2. Populate Configure External Program screen with HealthLink details as shown for **PIT** message settings.

3. Click on **Save** button to save settings.
2.3 Broadcast

4- From GPC Maintenance screen click on External Program Icon and then click on Add Button.

5- Populate Configure External Program screen with HealthLink details as shown for Broadcast message settings.

6- Click on Save button to save settings.

2.4 RSD

1- From GPC Maintenance screen click on External Program Icon and then click on Add Button.

2- Populate Configure External Program screen with HealthLink details as shown for RSDAU message settings.

   Type in RSDAU settings has to be set to Hlink for GP Complete to successfully create referral messages.

3- Click on Save button to save settings.
2.5 Restarting GP Complete Services

Once all of the file paths are added, you'll need to restart GP Complete services.

1- Click on Start and search for **services.msc**

2- In Windows service screen look for GP complete services. GP Service.

3- Restart GP Service for GP Complete to start importing messages from Healthlink folders.
3. **Testing Your Configuration**

Healthlink SIX Messaging Client can generate test messages to test configuration. The test messages are sent to practice EDI to be imported into the practice clinical software to ensure all configurations are working.

3.1 **Generating Lab Test Messages**

1- Open **HMS Advanced Options** form **All Programs>Healthlink SIX**

2- From the menu click on **Utilities>Test Message Generator**. The **Test Message Generator** window will appear.

3- Click in Lab2 and then on **Generate Test Message** button.

3.2 **Generating RSDAU Test Messages**

1- To generate a RSDAU message click **RSDAU** and then click on **Generate Test Message** button.

3.3 **Making HealthLink Connect Manually**

1- From the systems tray right click in Healthlink Icon.

2- Left click on Run Now to make the manual connection.

3- A spinning “H” icon indicates the Healthlink client has started its connection.

4- Once the “H” stops spinning, the Healthlink connection has been completed and the test messages are downloaded into their respective folders for **GP Complete** to import.
4. Checking Message Views in GP Complete (21.05.002)

1- In GP Complete go to Reports Menu and then click on Download Results.

2- Click on Open Inray to load GP Complete Inbox.
5. **Practice Management Software Company Support Contact Details**

GP Complete Contact Phone: 1300 794 471
New Zealand
Phone toll free: 0800 288 887
8.00am – 6.00 pm Monday-Friday (NZT)

Australia
Phone toll free: 1800 125 036
7.00am – 7.00 pm Monday-Friday (AEST)

Email
helpdesk@healthlink.net

If there is a communication problem.

Make it our problem.

www.healthlink.net