

# healthLINK

BETTER PRACTICE ~ BETTER CARE

Integration guide for Best Practice

## Setting up for Lab results and Letters



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|                                    |   |
|------------------------------------|---|
| <b>Document Name</b>               | Best Practice Integration Guide   |
| <b>This Guide is Applicable To</b> | <ul style="list-style-type: none"> <li>- Best Practice version 1-7.0.503 and above</li> <li>- HealthLink SIX version 6.5.x</li> </ul> |
| <b>Date/Time Created</b>           | 7/05/2010 3:35:00 p.m.  |
| <b>Author(s)</b>                   | Bhavesh Daya,   |

| Revision Date | Revision Number | PMS Version | Author(s)      | Summary of Changes   |
|---------------|-----------------|-------------|----------------|--|
| 13/08/2009    | 4.0             |             | Bhavesh Daya   | New guide format   |
| 02/02/2010    | 5.0             |             | Jenna Jacobsen | Updated guide – Acknowledgement paths are not required to be set up for each sending site. |
| 14/04/2010    | 5.1             | 1.7.0.503   | Rajab Nabi     | Updated guide with <b>Messaging Provider</b> setup   |
| 07/05/2010    | 6.0             | 1.7.0.503   | Rajab Nabi     | Updated guide with Auto Import in Best Practice.   |
| 31/05/2010    | 6.1             | 1.7.0.503   | Kyle Macdonald |  |

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## Icons used in this guide

You will see helpful icons used in this guide to draw attention to a subject, action or information.



The light bulb icon indicates information that is likely to make your job easier.



The exclamation icon highlights a warning or an action you need to take. When you see this icon, pay attention and proceed with caution.



The 'i' for information icon indicates an area that assists in a decision.

## Before you begin

Make sure you have installed the latest version of HealthLink SIX messaging system (HMS version 6.5.x) in your system

It is preferred to install Healthlink Six messaging system on the server. This will allow automated import of messages via BP link applet.

The *HLINK* directory described in this guide should be **shared** and users will need to have **full (read/write) permissions** to it. We advise you to use full network paths when you configure the *HLINK* directory. For example:

- \\servername\HLINK\HL7\_in\LAB2
- \\servername\HLINK\HL7\_in\RSDAU
- \\servername\HLINK\PIT\_in

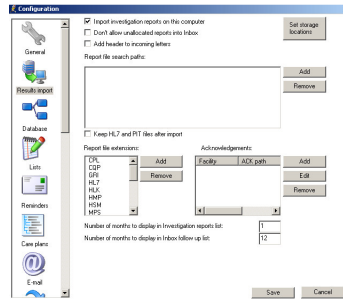
If Healthlink is installed on a workstation then the messages need to be routed to the server, which will allow automated import of messages via BP link applet. To route the messages to sever refer to *Routing Messages to Server* in **Appendix** part of this document.

If you are unsure on any of the above, please contact the HealthLink Helpdesk on 1800 125 036

## Setting up Best Practice to receive Diagnostic Results and Letters via Healthlink

**Results Import** cannot be configured via terminal session. To configure results import logon to the server with administrator access.

From the menu, click **Setup > Configuration > Results Import**



- 1- On the **Report file search path** section, click the **Add** button. Browse to and select the `\\servername\HLINK\HL7_in\LAB2`, `\\servername\HLINK\PIT_in` and `\\servername\HLINK\HL7_in\RSADU` folders respectively.
- 2- Click **OK** to save changes
- 3- In the **Configuration** window, click the **Save** button to close.



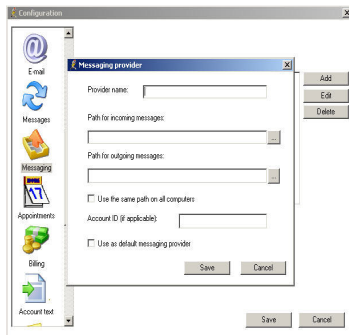
Use `\\servername\HLINK\FF_in\BROADCAST` for **Report file search path** if you are in **South Australia, Western Australia** or **Tasmania** instead of `\\servername\HLINK\PIT_in`.

## Setting up Best Practice to Acknowledge Reports

In previous versions of Best Practice, acknowledgement paths were required to be setup for each sender in order to receive a valid acknowledgement in receipt of a sent message. This setup is no longer required for Best Practice version 1.7.0.503.

To acknowledge letters, diagnostics results and to create patient referral in correct configure settings for **Messaging Providers** as highlighted below.

From the menu, click **Setup > Configuration > Messaging**. On the **Messaging Providers** section, click the **Add** button.



- 1- For the **Provider name** field type "Healthlink"



*NB: the spelling must be correct, no other name will work*

- 2- For the **Path for incoming messages** field, browse to and select the \\servername\HLINK\HL7\_in
- 3- For the **Path for outgoing messages** field, browse to and select the \\servername\HLINK\HL7\_out\rsdau
- 4- Put a tick in **Use the same path on all computers**
- 5- For **Account ID** type in your own HealthLink EDI account
- 6- Put a tick in **Use as default messaging provider**
- 7- Click **Save** to close Messaging provider screen
- 8- Click on **Save** on configuration screen to close configuration screen.

## Testing Your Configuration

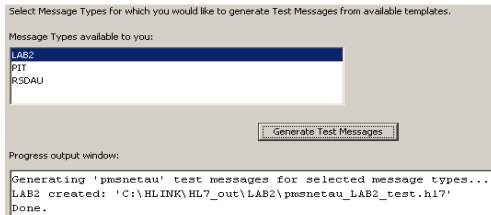
Healthlink SIX Messaging can generate test messages to test configuration. The test messages are sent to practice EDI to be imported into the practice clinical software to ensure all configurations are working.

### Generating HL7 Diagnostic Results Test Messages

- 1- Load **Healthlink SIX Messaging Advance Option** from **All Programs**

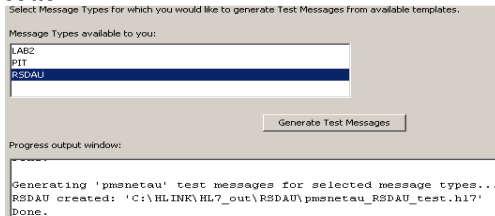
From menu click **Utilities>Test Message Generator**. The **Test Message Generator** window will appear.

- 2- Sending and receiving EDI account will automatically fill with the practice EDI.
- 3- Click on Lab2 and then on **Generate Test Message** button.



### Generating RSDAU Test Messages

- 1- To generate **RSDAU** message click **RSDAU** and then click on **Generate Test Message** button.

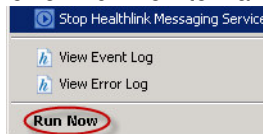


## Making Healthlink Connection Manually

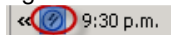
- 1- From system tray right click on Healthlink Icon



- 2- Left click on Run Now to make the manual connection.




- 3- Spinning "H" indicates Healthlink connection has started its connection.



- 4- Once "H" stops spinning, Healthlink connection as been completed and the test messages are downloaded into their respective incoming folders for **Best Practice** to import.

## Importing your messages into Best Practice

There are 2 ways of importing messages into Best Practice.

- 1- Run the utility called 'BPLink' on the server. This utility will check every 5 minutes to see if there are any results / reports in any of the folders indicated in the 'Report file search paths' and if found will import them into Best Practice. *Refer to BP help for more information.*
- 2- Select **View > Incoming Reports** from the main Best Practice screen or click the  icon. This will force an import of any results / reports found in any of the folders indicated in the 'Report file search paths' into the system. *Refer to BP help for more information.*

## Appendix

### Check file extensions

Check that Best Practice has the correct file extension for incoming messages. Your Best Practice System is usually set up with default extension paths however, it is best to confirm the correct paths are displayed within the outlined area. If for some reason you need to add an extension manually please follow these steps.

**Setup > Configuration>Results Import**

**Click Add**

**Enter the extension**

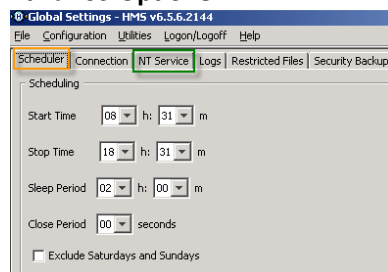
**Click Save**

This new extension will appear in the Report file extensions box

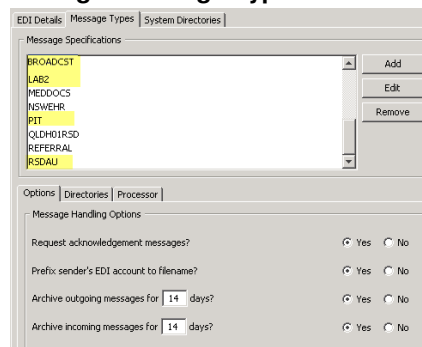
### Routing Messages to Server

To route the message successfully to server from a workstation where Healthlink Six is installed, the two import things to adhere are **change mode of operation** and **change default file path to point to server**.

- 1- Copy Hlink folder from C:\ of the workstation to C:\ of the server computer.
- 2- Open HMS Advance option on the workstation **Start>All Programs>Healthlink Six>HMS Advance Options**

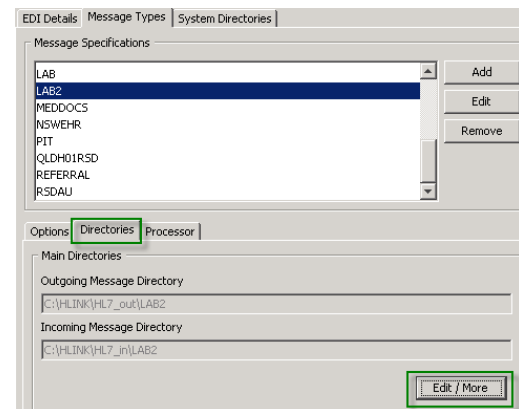


- 3- Click on NT service tab to stop and uninstall Healthlink service on workstation.
- 4- Click on Scheduler tab and change mode of operation to **Unattended Hands Free**.
- 5- Click on **Configuration>User Settings>Message Type** tab



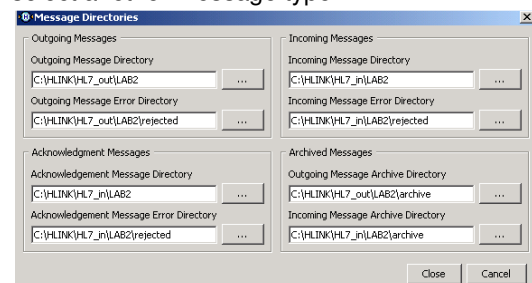
- 6- Change file path for **Lab2, PIT, RSDAU** by selecting individual message type

and then clicking on **Directories** in lower part of the screen and click on **Edit/More** button.



Select and change file path of **Broadcst** message type if you are in **South Australia, Western Australia or Tasmania**

- 7- Change from C:\hlink to [\\servername\hlink](#) in all **eight** file path locations. Click on **Close** to go back to select another message type.



- 8- Once all required message type file path location are changed click on **File** and **Save All** to save the changes.

Australia

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