

2 REFERRALS, STATUS REPORTS & DISCHARGE SUMMARIES (RSD)



healthLINK

BETTER PRACTICE - BETTER CARE

Communications between GP, hospitals, emergency clinics and specialists is vitally important. In most parts of the world this communication is done by post, fax or phone and in many cases simply fails to occur. Improving GP communications with secondary care is one of the most cost-effective means of improving health system performance. It remains one of the most difficult areas of electronic communications to get right.

HealthLink has pioneered the use of Referral, Status Report and Discharge Summary (RSD) messaging in the Australasian health sector. 100% of New Zealand hospitals do RSD messaging as do an increasing number of Australian hospitals. HealthLink is responsible for the delivery of more than five million RSD messages annually.

HealthLink is a 'Primary Care Integrator', an organisation whose key purpose is to enable primary care to communicate electronically with the rest of the health system. HealthLink's services are used by more than 9000 individual healthcare organisations across Australia, New Zealand and the Pacific. HealthLink prides itself on providing robust, easy to use, standards-based electronic communications services backed with high quality toll-free support in a manner that is reliable, seamless, secure and efficient.

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