

# 1 OBSERVATION REPORTING



*health*LINK

BETTER PRACTICE - BETTER CARE

Delivery of pathology and radiology (observation) reports represents an important opportunity to streamline and improve day-to-day delivery of primary care. However, it is an exacting and demanding task and one that is extremely important to all involved. There is absolutely no margin for error and it has to be a highly disciplined end to end process.

In 1993 HealthLink was one of the first organisations in the world to master large-scale observation report delivery using the Health Level Seven (HL7) messaging protocol. Today HealthLink delivers observation reports to several thousand healthcare organisations on a daily basis. HealthLink sets the benchmark standard for observation report delivery across the Australasian health sector with a range of service packages that can be tailored to suit the needs of every pathology and radiology provider.

HealthLink is a 'Primary Care Integrator', an organisation whose key purpose is to enable primary care to communicate electronically with the rest of the health system. HealthLink's services are used by more than 9000 individual healthcare organisations across Australia, New Zealand and the Pacific. HealthLink prides itself on providing robust, easy to use, standards-based electronic communications services backed with high quality toll-free support in a manner that is reliable, seamless, secure and efficient.

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