

CareSelect

A more simple referral process to The Hepatitis Foundation of New Zealand

The Hepatitis Foundation of New Zealand aims to improve outcomes for New Zealanders living with chronic hepatitis B or C. They work in partnership with health professionals to enhance the care available to patients by providing routine testing, early specialist assessment and triage in the community, education, resources and additional patient support.



Referring to The Hepatitis Foundation of New Zealand has never been simpler, thanks to CareSelect.

“We’ve recently seen an increase in referrals to the Foundation,” said Susan Hay, Hepatitis B Operations Manager of The Hepatitis Foundation of New Zealand. “Many of these have been CareSelect referrals, which demonstrates how quickly this service is being accepted amongst general practice.

“We have already received a significant number of referrals from CareSelect since we began using it in March 2014. We expect our referral numbers will continue rising as awareness of this service increases.”

Janette Medforth, Customer Relationship Manager at The Hepatitis Foundation of New Zealand, has been promoting the new referral system throughout the Northland and Auckland regions. “I’ve been demonstrating how to use CareSelect within general practice. Once they see how this referral method works, they realise how user-friendly it is and are very enthusiastic about it.”

Refer your patients to the Foundation for free community support by searching for ‘The Hepatitis Foundation of New Zealand’ within the CareSelect system.

“This system cuts down the amount of paperwork required to refer patients for additional specialised care. CareSelect has become the preferred method of referral for many practitioners.”



Susan Hay,
Operations Manager



Janette Medforth,
Customer Relationship Manager

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