

CareInsight

Safer Emergency Care, 24/7

HealthLink’s CareInsight gives ED and after hours clinicians the patient information they need, where and when they want it.



What is CareInsight?

CareInsight enables safer after hours care by providing authorised ED and after hours doctors and nurses access to up-to-date patient records, consisting of recent prescriptions, diagnoses and medical alerts. This is securely presented directly from the general practice, with onsite patient consent and without the need for frequent data extracts or storing information outside of the practice system. GPs are notified of all queries to the EMR (electronic medical record).

What do ED & after hours clinicians see?

Below is a screenshot of the information presented to ED and A & E clinicians once they have queried the patient record residing in the GP’s EMR system.

What about patient privacy?

Unlike most, if not all, other systems offering shared medical records around the world, CareInsight does not provide access to any form of regional repository or central database. CareInsight runs on GPs’ HealthLink servers so the medical record itself never leaves the practice. CareInsight ONLY allows access to a patient’s medical record if the requesting clinician has agreed this can happen and if the patient or next of kin has authorised this information to be requested from the practice or pharmacy. GPs are notified of any request for patient data from their practice.

PATIENT DETAILS			
Mrs Mini Mouse (EUB6888)			
Gender Female	Phone 021 415 457	Address 17 Corinthian Drive Albany Auckland	
DOB 8/10/1934	Provider Dr Lynn Taylor		

DISEASE AND CLASSIFICATIONS					
Classification Date	HTL	Date Onset	READCODE	Classification	Note
26/08/2011 11:44:35 a.m.	1		n330.z0	osteoporosis	
26/08/2011 11:44:23 a.m.	1	15-Jan-2007	q65.12	transient ischaemic attack	bilateral small parietal infarcts
26/08/2011 11:44:21 a.m.	1		j812.00	alcoholic cirrhosis of liver	
26/08/2011 11:44:17 a.m.	1		e23.00	alcohol dependence syndrome	
26/08/2011 11:40:14 a.m.	1		e23.00	alcohol dependence syndrome	

MEDICAL ALERTS			
Date Recorded	Generic	Med group	Note
26/08/2011 11:35:06 a.m.	diazepam		alcoholic with cirrhosis - do not dispense
26/08/2011 11:23:47 a.m.	diclofenac		indigestion

PRESCRIPTIONS						
RXDATE	DRUG	PRESENTATION	ONGOING	QTY	SIGS	REPEAT
26/08/2011 12:02:21 p.m.	cardia (aspirin)	100mg enteric coated tab		7	1 tabs in the morning	11
26/08/2011 12:02:19 p.m.	dr redlys (pantoprazole sodium sesquihydrate)	40mg enteric coated tab		7	1 tabs in the morning	11

Rather than creating a separate data repository, CareInsight presents a useful and simple snapshot of the patient record in real time. This includes the patient’s disease classifications, long-term conditions, prescriptions, allergies, immunisations and test results.

CareInsight - how it works



A patient arrives at a hospital emergency department (ED) or at a GP after hours and emergency clinic (A & E).



The patient agrees for their primary care medical record to be pulled from practices attended over the past year.



At ED/A & E, an authorised clinician looks up the patient primary care record (EMR), using the patient's unique identifier number.



Within seconds, CareInsight connects to all participating practices and pharmacies and looks up where the patient has been registered and/or seen recently.



The authorised ED/A & E clinician can view a snapshot of the patient's EMR including their medical history, allergies, immunisations etc.



The GP is sent a notification via HealthLink confirming that the patient's record has been accessed. Medical notes from the ED/A & E provider are also sent into the patient record.

What do doctors say?

"Having seen CareInsight from an after hours doctor's point of view, it's really reassured me as a GP because what they see is just a window of the relevant information, rather than actually drawing up the medical records per se. We GPs are informed of any notes that have been accessed."

*Dr Sally Harris, GP,
Nelson & After Hours Service.*

"Often at that time of the day you can't obtain the information that CareInsight gives you anywhere else. I would say in a few cases it has revolutionised a patient's care and I think it really has helped my practice. I strongly recommend it, I think it's a brilliant system."

*Dr Paul Sellors, Medical Registrar,
Hawke's Bay Hospital.*

It's easy & free for GPs and pharmacies to participate.

GPs and pharmacies play an essential role in maximising the benefits of CareInsight. If you are not yet linked up to the CareInsight system in your region and you would like to participate at no cost, please contact HealthLink.



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HealthLink helps over 30,000 healthcare practitioners deliver certainty in care by enabling them to exchange patient information quickly, reliably and securely.

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